



2017 NCSWEOA Fall Conference Pre-Conference Workshop



Tuesday, October 24, 2017

Tactical Communication Skills & Situational Analysis

This pre-conference workshop will help attendees to develop the skills necessary to effectively and safely interact with the public. The presentation will focus on assessing the situation; observing and assessing body language; choosing appropriate communication styles; and, developing listening skills. Participants will have the opportunity to engage in interactive role play scenarios that will encourage self-discovery and demonstrate the practical application of these new skills.

The instructor for this workshop will be LT Tim Fuss. LT Fuss currently serves with the Henderson County Sheriff's Department. Formerly an instructor with the NC Justice Academy, he is also certified as an instructor by the Verbal Judo Institute.

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| Location: | <i>Shell Island Resort</i> | |
| 9:30 - 10:00 | <i>Registration & Check-in for Workshop</i> | |
| 10:00 - 12:00 | Tactical Communication Skills & Situational Analysis | LT Tim Fuss, Henderson County Sheriff's Department |
| 12:00 - 1:00 | <i>Lunch</i> | |
| 1:00 - 4:00 | Practical Application of Tactical Communication Skills: <ul style="list-style-type: none"> ● Interactive Training - <ul style="list-style-type: none"> - Powers of Observation - Evaluate People & Situations - Self-Discovery ● Role Play - How to Apply Techniques and Skills | LT Tim Fuss, Henderson County Sheriff's Department |
| 4:00 | <i>Adjourn</i> | |